

# External communication

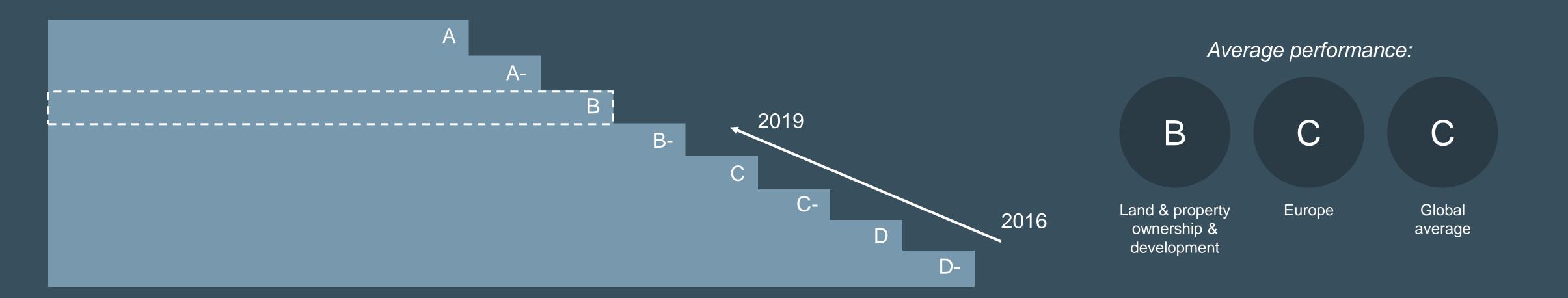
- ✓ Improved reporting of sustainability data to stakeholders
- ✓ New approach of sustainability reporting
- ✓ Updated web klovern.se



CDP score

B

- ✓ Klövern received a B which is in the Management band
- ✓ This is higher than the European average of C
- ✓ Same as the Land & property ownership & development sector average of B



### External reviews

#### Nordea ESG evaluation mars 2020

"Among the real estate companies Fabege, Castellum and Klövern rank best in our assessment, with potential net share price upside of 8-10%".

"Era miljömål har också imponerat på ESG Reaearch-teamet, de noterar att ni är ett av endast två fastighetsbolag vars extrapolerade mål till 2030 skulle ta energiintensiteten av er hela portfölj under gränsen för EU Taxonomin (energiklass B i Sverige).."

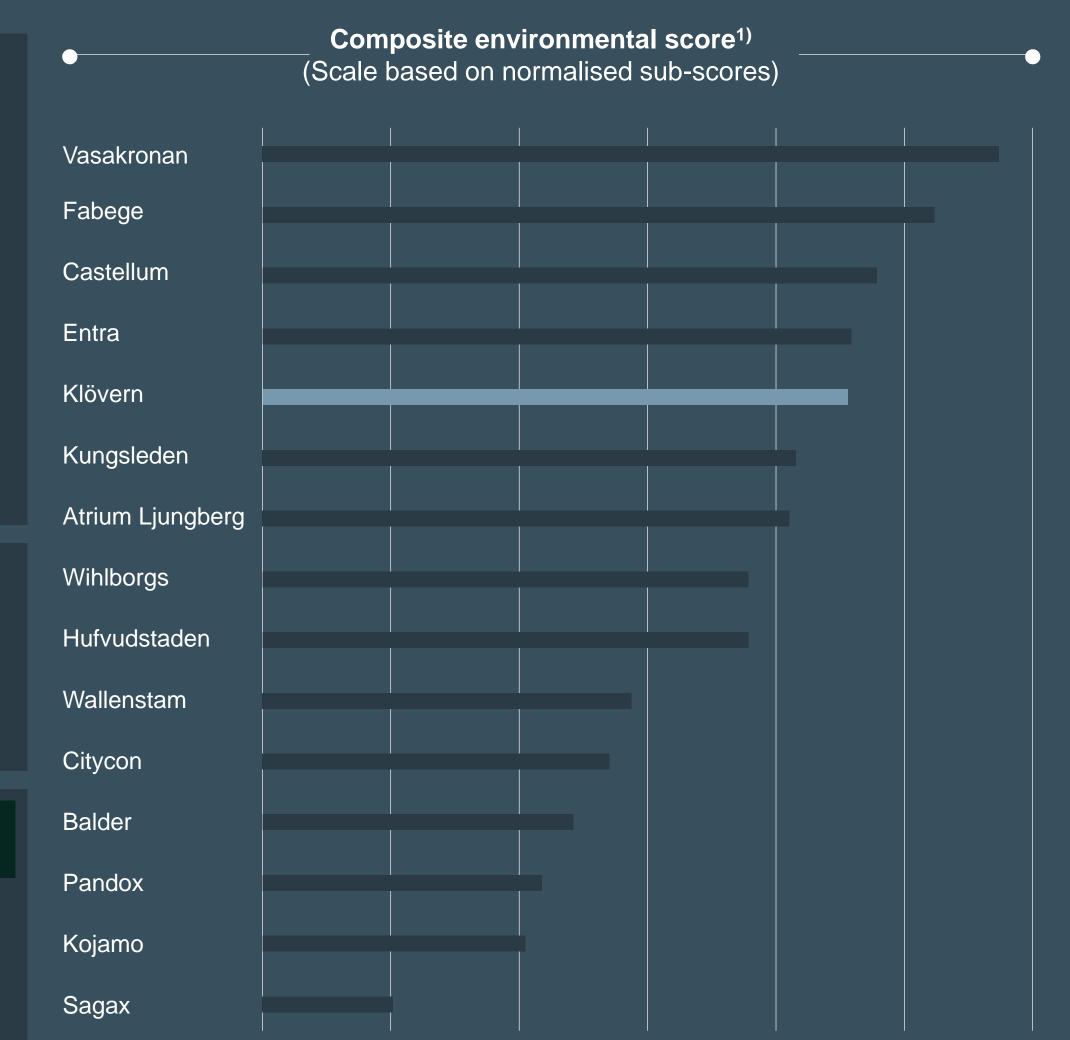
### Swedbank/Sustainalytics ESG evaluation sep 2019

Main conclusions "Klövern outperforms a many of its peers in the areas ESG Integration-Financials and Product Governance."

#### **Sustainable Brand Index B2B nov 2019**



"I en av Nordens största varumärkesundersökningar med fokus på hållbarhet, Sustainable Brand Index B2B, har Klövern utsetts till Sveriges tredje mest hållbara fastighetsbolag, och #2 bland de börsnoterade fastighetsbolagen."



# General Industry

#### Major challenges

- The climate impact of buildings in a life cycle perspective is still one of the major challenges for the real-estate sector. Nearly 40 percent of the energy consumed by society is associated with buildings. Properties impact the environment throughout their life cycle, that is from project planning, construction and management to renovation and demolition. Another major challenge is the development of urban areas in a sustainable manner
- 1. Sustainable urban development, for example
  - Social value creation targeting society's major challenges
  - Pandemic influence on planning
  - Resilience and bio diversity
- 2. Climate change mitigation. Reduce CO2 emissions in Scope 3, related to construction of new buildings and refurbishment and tenant customizations, and the customer context
- 3. Market transition and customer behaviour

#### Comparison to industry peers

• Klövern consider itself to be above its peers when it comes to energy efficiency and long-term sustainability commitments

#### Signatory to UN Global Compact etc

- Klövern is a signatory to UN Global Compact
- Klövern has applied for Science Based Targets
- Klövern reports its emission to CDP (score B 2019)

### Environment 1/2

#### Climate-related opportunities

- To Klövern sustainability is a prerequisite for successful business operations. Sustainability that is well integrated into the business model and the organization leads to good profitability in a long-term perspective through attractive properties, satisfied customers and committed personnel
- Klövern believes technology is a facilitator towards a zero-carbon society. Technology is used in many ways in Klövern's business: to produce renewable energy, minimize energy use, chargers for electrical vehicles, etc.
- 2. Climate efficient buildings
- 3. Customer related products and services

#### Climate-related risks

- 1. Reputation: Lack of compliance or a reactive approach to climate change instead of a proactive approach could lead to financial losses as well as reputational losses. The brand name may be affected negatively if Klövern does not work in a proactive way to reduce the Company's impact on the climate
- 2. Market risks: Klövern evaluates the supply chain ongoing and our critical suppliers such as energy suppliers, creditors, building services and IT-providers
- 3. Physical risks: Buildings and areas become obsolete (acute and chronic risks)

#### Climate-related investments

• Klövern invests in environmentally certified buildings, technology, materials, surrounding environment (resilience) for example

#### Scarce resources

• Klövern does not rely on scarce resources, but we constantly oversee the use of resources to become more efficient and self-reliant

# Environment 2/2

#### Transition-related risks

- We anticipate risks and opportunities related to the transition to a carbon-neutral society. Both risks and opportunities are valued. We believe we are well positioned to handle the risks and opportunities.
- Opportunities are mainly related to resource efficiency, developing and using new technologies, customer related products and services that could capture new market demands.

### UN Sustainable development goals

- Klövern has long-term and ambitious goals for sustainability. Klövern's overarching goal is to ensure an attractive property portfolio, developed and
  managed with the minimum possible use of resources and the least possible environmental impact. All environmental goals are monitored and followedup continuously. The results of our work is communicated yearly in the Annual and Sustainability report.
- Our focus from the perspective of making a positive environmental impact are:
- 1. Mitigating climate change such as energy and resource efficiency, renewable energy, use of new and efficient technology: Goal 7, 12 and 13
- 2. Sustainable urban development: Goal 11, 12 and 13

# Social 1/2

### History of accidents

- Klövern does not have a history of accidents
- Klövern has an extensive preventive work and our employees and entrepreneurs shall feel that they work in a secure and safe working environment.
   There is a clear working environment policy established in the company, which provides guidelines for the organization's work

#### Community engagement

• Klövern is engaged locally and nationally in different health-promotion activities and supports organisations with the aim to improve people's health

#### Waste management and Circular economy

- One of Klövern's s environmental goals is to increase the share of waste which is recycled or reused and minimize the waste to landfill
- Sustainable refurbishment and tenant customizations are among the challenges from a resource perspective. We see great opportunities to contribute to resource efficiency and a circular economy by smart management of material flows and new business models.
- In the case of new constructions or total refurbishments, Klövern applies environmental certification systems which secures resource efficient buildings and a life-cycle perspective

# Social 2/2

### Sustainable purchasing

- The suppliers of goods and services shall comply with the same requirements for environmental consideration, social responsibility, business ethics and efficiency as Klövern makes on its own operations. The requirements are defined in the Code of Conduct for suppliers. All suppliers must sign the Code of Conduct
- We apply sustainability demands in the procurement processes
- Klövern has internal guidelines on how to make environmentally sound (or best option available) purchases

### Sustainable supply chain

During 2019, a method was developed for sustainability analysis of the supply chain and integrating it into the purchasing process. All suppliers have
been risk classified based on industry-specific sustainability risks and a supplier's tool for self-rating has been introduced. Work with a sustainable supply
chain is long-term and will be implemented over several years. This contains several steps from risk analysis to risk management and final follow-up of
suppliers.

# Governance 1/3

#### Training on anti-corruption

- All employees, the executive management and the board of directors undergoes the same continuous training on anti-corruption
- Klövern has an external whistle-blower function which can be reached from the website www.klovern.se and the internal web
- Klövern does not have any incidents reported on corruption. Klövern has an extensive preventive work focusing on business ethics, anti-corruption and
  values with its base in UN Global Compact. The Klövern Code of Conduct provides guidelines for the organization's work

#### **Taxes**

 Klövern reports tax expenses in the income statement in the form of current tax and deferred tax. In addition to tax on profit, real estate companies in Sweden pay property tax, value-added tax, stamp tax, advertising tax and energy tax

#### **Board of Directors**

- Three out of five board members are independent. Dependent relations are the following:
  - Rutger Arnhult and Eva Landén are dependent in relation to large owners and dependent in relation to the company and the Executive Management
  - Rutger Arnhult also owns shares through companies corresponding to 45.0 per cent of the votes in Corem Property Group Source (Corem's Year-end report for 2019)

# Governance 2/3

#### **Diversity**

- As a diversity policy, the company has applied Rule 4.1 of the Swedish Code of Corporate Governance, "the Code", which entails that there shall be an
  even gender distribution in the board, and that the board otherwise, taking into consideration the company's operations, stage of development and other
  factors, shall be diverse and broad with regard to competencies, experience and background. These qualifications taken together shall contribute to the
  independence and critical calling into question of the Board. In the process of nominating directors, the Nominations Committee has applied Rule 4.1 of
  the Code
- Klövern has for a long time had an even gender distribution and will continue to comply with the guidelines of the Code on this point

#### Guidelines for remuneration

- The Board proposes, and the Annual General Meeting decides upon, the principles for remuneration and other terms of employment for the CEO and other senior executives. The ability to recruit and retain qualified senior executives is an important condition for Klövern's business strategy and sustainability agenda, both in the short and long term, to be successfully implemented in the company
- Variable cash benefits covered by the guidelines are intended to promote the company's business strategy and long-term interests, including its sustainability. Klövern shall offer market-based and competitive compensation that is in relation to responsibilities and powers. Furthermore, the remuneration should be based on factors such as the importance of the tasks, the competence, experience and performance of the employee. Remuneration shall consist of fixed salary, any variable remuneration, pension benefits and other benefits

# Governance 3/3

#### Gender balance

• Gender balance in 2019, women/men:

1. Board: 60/40

2. Executive Management: 40/60

3. Leadership: 50/50

4. All employees: 43/57

### Sustainability

- The Head of Sustainability is not part of the executive management at Klövern
- Head of Sustainability reports to the Head of Strategy and Research, who is part of the executive management

### Policy and agreements

#### Klövern has the following policies and agreements in place:

- Union agreement
- Code of Conduct
- Anti-corruption policy